

Press Release

For Immediate Release

May 19, 2021

Manulife to provide free COVID-19 vaccination to employees and agents in the Philippines

Manila - To continually ensure the health and safety of all its team members, global life insurer Manulife will be rolling out a COVID-19 vaccination program for its employees and agents in the Philippines.¹ This includes over 8,500 employees of Manulife Philippines, Manulife China Bank Life, Manulife Investment Management Trust Corporation, Manulife Business Processing Services (MBPS), and Manulife IT Delivery Center Asia (MITDC), as well as Manulife Philippines' active insurance advisors and agency leaders.²

"As the COVID-19 situation in the country evolves, the safety and well-being of our team members remain our top priority. Through our vaccination program, we want all of them to know that we are here for them, and we are strongly united in the fight against COVID-19. We want to give them the protection and peace of mind they need, as they continue to serve our customers and our communities," said Richard Bates, President and Chief Executive Officer of Manulife Philippines.

Manulife's vaccination program amplifies the Company's thrust to cultivate a safe and supportive work environment for all its team members.

"The health and safety of our employees is of utmost importance, and we want to help reduce risks as our teams take on their important day-to-day tasks. Through the COVID-19 vaccination efforts, we can also better prepare our teams for a safer return-to-work environment," said Mark Woolfrey, Head of Global Business Services of Manulife.

Meanwhile, Jason Little, Chief Information Officer, Technology Delivery Centres of Manulife Asia, also shared: "The pandemic has accelerated digital adoption globally. For our part at Manulife, we continue our efforts to ensure that our technologies and digital tools serve the needs of both our customers and distributors, so they can easily navigate the new realities brought about by the pandemic. Boosting our employees' immunity against the virus through proper vaccination affirms Manulife's commitment to the welfare of our team members—the main drivers of our success."

Manulife Philippines' COVID-19 vaccination support program is voluntary for employees and agents, and comes on the heels of the [Canada-based company's donation of CAD250,000](#) to

¹ Subject to government approvals and supply of vaccines.

² Subject to certain qualifications.



COVID-19 efforts in India, Indonesia, Cambodia, Malaysia, and the Philippines through Project HOPE, an international nonprofit organization whose work supports efforts around pandemic relief by providing life-saving supplies for healthcare providers to help people who need it the most.

To know more about Manulife's initiatives, products, and services, visit <https://www.manulife.com.ph/>.

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About Manulife Philippines

The Manufacturers Life Insurance Company opened its doors for business in the Philippines in 1907. Since then, Manulife's Philippine Branch and later The Manufacturers Life Insurance Co. (Phils.), Inc. (Manulife Philippines) has grown to become one of the country's leading life insurance companies. Manulife Philippines is a wholly-owned domestic subsidiary of Manulife Financial Corporation, among the world's largest life insurance companies by market capitalization. Learn more about Manulife Philippines by visiting their website www.manulife.com.ph and following them on Facebook (www.facebook.com/ManulifePH), Twitter (@ManulifePH), and Instagram (@manulifeph).

About Manulife

Manulife Financial Corporation is a leading international financial services provider that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, and our global wealth and asset management segment, Manulife Investment Management, serves individuals, institutions and retirement plan members worldwide. At the end of 2020, we had more than 37,000 employees, over 118,000 agents, and thousands of distribution partners, serving over 30 million customers. As of March 31, 2021, we had CAD\$1.3 trillion (US\$1.0 trillion) in assets under management and administration, and in the previous 12 months we made \$31.3 billion in payments to our customers. Our principal operations are in Asia, Canada and the United States where we have served customers for more than 155 years. We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.



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