

Press Release

For Immediate Release October 28, 2021

Manulife Philippines recognized as one of Asia's Best Employers in 2021

MANILA — For the second consecutive year, Manulife Philippines, a subsidiary of Manulife Financial Corporation – a leading international financial services group – has been recognized as one of Asia's Best Employer Brands by the Employer Branding Institute, the World HRD Congress and Stars of the Industry Group, as it continues to build a diverse, equitable and inclusive work culture.

The award recognizes Manulife Philippines for its exemplary performance in talent management, development, and innovation. Manulife Philippines is among companies that have used effective marketing communications in attracting, retaining, and developing talent, as well as strengthening its in-retention policy.

"Manulife cultivates an inclusive, respectful and supportive environment, where people can bring their authentic selves to work, and also achieve career advancement, as well as personal and professional development," said Richard Bates, President and Chief Executive Officer of Manulife Philippines. "The pandemic has further strengthened this commitment, especially amid the challenges of remote work. This award is a testament to our relentless drive to develop and support our biggest industry advantage – our people – as we put more focus on supporting their growth and overall well-being and helping them thrive with us."

Earlier this year, Manulife was also cited by LinkedIn as one of the Philippines' best places for professionals to grow their careers in 2021. In addition, Manulife was recently recognized by Forbes Magazine as one of the World's Best Employers for two years in a row, for empowering its employees amid the pandemic, and promoting deeper connectivity, engagement, and inclusion across its global network. Some of Manulife's programs include:

- **Fuel Up Fridays**, which dedicates the second Friday of each month to "fueling up" through a morning of learning, followed by an afternoon off to recharge.
- Thank You Day, which gave all employees, globally, an additional day of appreciation for all the hard work they have done serving customers throughout the pandemic and helping people make decisions easier and lives better in 2020 and 2021.
- Five additional personal days in 2021 and 2022, to each employee to support wellbeing by encouraging regular time off.
- Global Afternoon of Reflection and Learning, where an afternoon was spent on learning more about diversity, equity, and inclusion (DEI).

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- **Mental Health Awareness Month**, which offers events to support employees' mental health and overall well-being.
- Podium, a platform that enables team members across the company to give and receive recognition.
- Learning tools and platforms like **Pursuit**, which offers curated online courses for employees to pursue independent learning and growth.
- Manulife Has Talent, an annual, virtual global talent show with participation from team members across every region.
- **Guest Speaker Series**, which features external speakers known to be luminaries and leaders in their areas of expertise, who impart knowledge and insights on how to stay balanced, happy, and mentally well during challenging times.
- Elevate, a series of activities to encourage healthy living.

Manulife Philippines is also home to various employee resource groups that work to grow diversity, equity, and inclusion, and make Manulife a place where everyone can bring their whole, true selves to work. These include Manulife's Professionals Reaching Out for Unity and Diversity (PROUD), which aims to promote an inclusive workplace for LGBTQ+ employees; and the Global Women's Alliance (GWA), which supports and encourages the advancement of women within the organization.

To know more about opportunities at Manulife Philippines, go to https://manulife.pub/Careers or visit www.manulife.com.ph.

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About Manulife Philippines

The Manufacturers Life Insurance Company opened its doors for business in the Philippines in 1907. Since then, Manulife's Philippine Branch and later The Manufacturers Life Insurance Co. (Phils.), Inc. (Manulife Philippines) has grown to become one of the country's leading life insurance companies. Manulife Philippines is a wholly-owned domestic subsidiary of Manulife Financial Corporation, among the world's largest life insurance companies by market capitalization. Learn more about Manulife Philippines by visiting their website www.manulife.com.ph and following them on Facebook (www.facebook.com/ManulifePH), Twitter (@ManulifePH), and Instagram (@manulifePH).

About Manulife

Manulife Financial Corporation is a leading international financial services provider that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, and our global wealth and asset management segment, Manulife Investment Management, serves individuals, institutions and retirement plan members worldwide. At the end of 2020, we had more than 37,000 employees, over 118,000 agents, and thousands of distribution partners, serving over 30 million customers. As of June 30, 2021, we had CAD\$1.3 trillion (US\$1.1 trillion) in assets under management and administration, and in the previous 12 months we made \$31.3 billion in payments to our customers. Our principal operations are in Asia, Canada and the United States where we have served customers for more than 155 years. We trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

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