

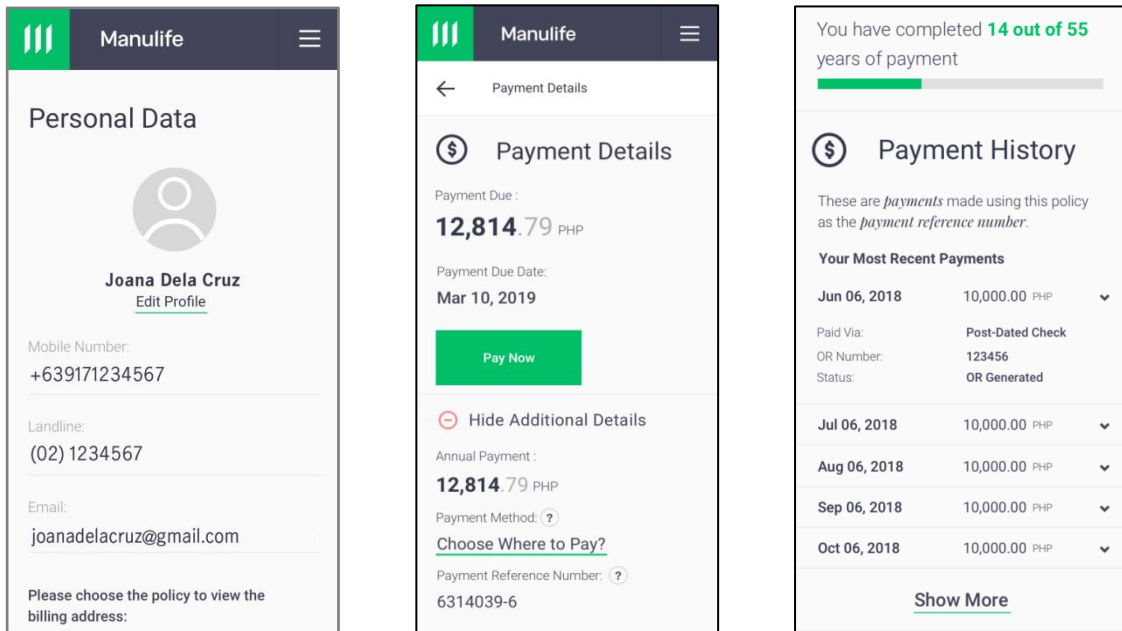
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Manulife Online offers more efficient customer transactions
Mobile-optimized website allows users to manage their accounts real-time

Manila, Philippines - Manulife launched its new mobile-optimized site, Manulife Online. Here, customers can conveniently access their important policy information such as their coverage amount, premium due date, fund values, beneficiaries, and the contact information of their financial advisor; they can update their personal information in real time, and make payments for their policies (Visa and Mastercard only).



Caption: Manulife Online helps customers manage their accounts in real-time and allows online payment transactions (Online platform screenshots)

“Customers today are very busy. They want to be able to transact anytime and anywhere, and they want to have access to their information when they need it. Manulife Online gives our customers the convenience that they need so that transacting with us is easier and faster” said Ryan Charland, President and CEO of Manulife Philippines. “This is just one of our efforts to help make owning life insurance less daunting and more manageable. Through this we hope our customers can make financial decisions easier, so they can achieve better lives,” he added.

Manulife’s current customers can experience the new digital platform first hand at online.manulife.com.ph.

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About Manulife Philippines

The Manufacturers Life Insurance Company opened its doors for business in the Philippines in 1907. Since then, Manulife's Philippine Branch and later The Manufacturers Life Insurance Co. (Phils.), Inc. (Manulife Philippines) has grown to become one of the leading life insurance companies in the country. Manulife Philippines is a wholly-owned domestic subsidiary of Manulife Financial Corporation, among the world's largest life insurance companies by market capitalization. Learn more about Manulife Philippines by visiting their website www.manulife.com.ph and following them on Facebook (www.facebook.com/ManulifePH), Twitter (@ManulifePH), and Instagram (@manulifeph).

About Manulife

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. We operate primarily as John Hancock in the United States and Manulife elsewhere. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions. At the end of 2018, we had more than 34,000 employees, over 82,000 agents, and thousands of distribution partners, serving almost 28 million customers. As of March 31, 2019, we had over \$1.1 trillion (US\$849 billion) in assets under management and administration, and in the previous 12 months we made \$29.4 billion in payments to our customers. Our principal operations in Asia, Canada and the United States are where we have served customers for more than 100 years. With our global headquarters in Toronto, Canada, we trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

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