

The Manufacturers Life Insurance Co. (Phils.), Inc.
Head Office: 10th Floor NEX Tower, 6786 Ayala Avenue, Makati City, 1229, Philippines
Customer Care: +632 8884 7000
Domestic Toll-Free: 1 800 1 8888 6268
Website: www.manulife.com.ph
Email: phcustomercare@manulife.com

Policy Details Change Form

In this form, "the Company" means the Manufacturers Life Insurance Co. (Phils.), Inc. "We", "us", "our", "I", "me" and "my" mean the Policyowner and/or the Life Insured as may be applicable.

General Informatio	n						
Policy Number N	ame of Policy Owner (Last Nar	ne, First Name, Middle Name 🗆	Do not know / not applical	ole) Email Address			
Name of Life Insured (Last	Name, First Name, Middle Name □	Do not know / not applicable)	Mobile Number (Country Code, Area Code, Telephone Number)				
Current Office Address (Flo	or/No., Building/Street, Subdivision,	/Village, Barangay/District, Town	/City, Province/State, Cou	ntry, Zip Code) (for Institutional Policyowner			
Policy Details to be	e Changed						
Face Amount Basic							
□ Rider□ Premium (for MAB Only	To (/)	То					
Supplemental Benefit	Benefit	Benefit					
□ Add □ Delete	Coverage						
Supplemental Benefit Coverage:	Benefit	Benefit					
□ Increase	Coverage	Coverage					
□ Decrease							
Premium Adjustment Due to change in:	Occupation	Avocation	Health/Medica	Health/Medical Condition			
Plan Change (Applicable for Traditional Policies only within the first 6 months of plan effect	From vand ivity.)		То				
Insurance	From: Name of curre	From: Name of current Insurance Advisor (Last Name, First Name, Middle Name Do not know / not applicable)					
Advisor	To: Name of preferre	To: Name of preferred Financial (Last Name, First Name, Middle Name □ Do not know / not applicable)					
	Reason:						
Premium Default Option			Chang	ge Status from Premium Paying To:			
□ Automatic Premium Lo	an 🗆 Extended Term In	surance \square Reduced		duced Paid Up tended Term Insurance			
Payment Mode			1				
□ Annual	□ Quarterly	Change in Draw Date	Change in Draw Date:				
□ Semi-Annual	□ Monthly	(Applicable to Auto-Debit Arrangement)					
	uto-Debit Arrangement s and requirements to enroll policy	□ Post-Dated Checks y to credit card, ADA or PDC					
Change in Dividend Option Paid Up Addition	□ Pay Future P						

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Declaration and Agreement

By signing this form and continuing to avail of the Company's products and services, I/we declare and agree that:

- 1. I/We agree to receive or access the policy contract, billing notice/s or any other corporate correspondence, documents or information pertaining to such policy electronically/digitally by making use of a computer, mobile or any digital device.
- 2. I/We agree that the cost and expense to obtain or configure suitable software, devices and/or equipment to receive or access such ocuments shall be borne by me/us.
- 3. I/We agree and understand that transmission of information or communication over the internet may be subject to interruption, transmission blackout and delayed transmission due to the internet traffic, or incorrect data may be transmitted due to public and open nature of the internet otherwise.

 The company, shall not be responsible or liable for any loss of accuracy or timeliness of any information or communication arising from the said reasons or in relation to any malfunctions in communication facilities that are out of control of the Company.
- 4. I/We understand that within Company office hours and subject to Manulife's standard verification procedures, I/we can request for a printed copy of the policy contract for a fee.
- 5. I/We allow the Company, including its affiliates, subsidiaries, service providers or any member of the Manulife Financial Group to process, collect, store, use, share or transfer all personal data I/we have provided for the purposes stated in the Company's customer Privacy Policy found in your website, https://www.manulife.com.ph/Customer-Privacy-Policy.
- 6. During the effectivity of the contract/policy, I agree to the following: in case the Company is unable to comply with relevant customer due diligence (CDD) measures, as required under the Anti-Money Laundering Act, as amended and relevant issuances, due to my fault, the Company may apply the following: (a) measures to restrict the services available or prohibit any further transactions on the contract/policy until full and proper CDD measures have been successfully conducted; and (b) in case the foregoing is unsuccessful, terminate business relationship, which shall only entitle me to receive the unused portions of premium or withdrawal value, if any, whichever is applicable. I also agree to be bound by obligations set out in relevant United Nations Security Council Resolutions relating to the prevention and suppression of proliferation financing of weapons of mass destruction, including the freezing and unfreezing actions as well as prohibitions from conducting transactions with designated persons and entities.
- 7. I/we have read the above questions, statements and answers and certify that the information provided above is true, correct and complete based on my/our personal knowledge and official records. I/we also allow the Company to update my/our records based on the information found in this form and to use such to administer and service the policy. Once these changes are effected, I agree to receive a copy of the updated Policy Specifications to reflect the change requested in this form. If the change I/we requested requires evidence of insurability, I/we agree that the Company will not be able to challenge this policy change after two (2) years from the time it started. However, the Company can still challenge the policy change even after the 2-year period has ended for the following reasons:
 - a) the Company has not received payment for the policy's premium;
- b) the account value of the variable life policy is not enough to pay the monthly deductions of the Company;
- c) for any other reason allowed by law. If the Insured commits suicide within one (1) year form the change or the last reinstatement, the relevant Insurance Code provision will apply. If suicide is not covered, the Company will only pay the refund value.
- 8. If signing for the legal entity identified above, I/we certify that I/we have the capacity to sign for such legal entity.

Policyowner Signature Over Printe	d Name	Irrevocable Beneficiary/ies (if any) Signature over Printed Name			
Date: Place:		Date: Place:			
Assignee Signature Over Printed N	lame	Financial Advisor as Witness Signature over Printed Name			
Date: Place:		Date: Place:	: FA Coo	de:	
Signature of Authorized Signatory	#1 (for Institutions) over printed name	Signature of Authorized Sig	gnatory #2 (for Institutions) o	over printed name	
Date: Place:		Date: Place	9:		
For Manulife use Onl	у				
		☐ Documents Presented:			
Documents received and valid	lated by:				
	Name of CSO	Branch	D	ate (mm/dd/yyyy)	