

For immediate release

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Manulife opens IT delivery center in the Philippines

Manila - Manulife announced the launch of the Manulife IT Delivery Center Asia (MITDC), a new company in the Philippines created to deliver and maintain digital solutions, provide robust delivery and quality assurance, and harness the efficient use of technology, solutions, skills and other resources to provide faster and better service to Manulife customers across Asia.

MITDC has two offices in Asia; the first in Manila, Philippines, and another in Ho Chi Minh, Vietnam.

“We established MITDC in the Philippines as part of our journey as a company to take advantage of various technologies to improve products and solutions that will make our customers’ lives better,” said Jason Little, Manulife Chief Information Officer in Southeast Asia. “We have chosen to invest in the Philippines in recognition of the country’s deep bench of high quality IT talent, as well as the conducive climate it offers for global companies in the business process outsourcing industry.”

The launching of MITDC opens new job opportunities for Filipino talents. These range from Software engineering, testing and quality assurance, mobile application development, architecture, project management and project delivery.

“MITDC opens opportunities for Filipino professionals to learn about cutting-edge technologies in the financial services industry, as well as work across borders and cultures for Manulife’s different clients and projects in Asia,” said Little. “This will enable them to grow their experience and expertise and cultivate thriving careers that they can be proud of. We invite IT professionals looking to broaden their experience to check out MITDC. ”

To know more about opportunities at MITDC, visit jobs.manulife.com.

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About Manulife IT Delivery Center (MITDC)

Manulife IT Delivery Center Asia Inc. (MITDC) was established in 2018 as the internal IT shared service center for Manulife Asia. With over 400 personnel across its Philippines and Vietnam locations, MITDC is able to provide various services like Application Development, Test Management, Delivery Skills and Practices, and Continuous Integration Delivery to the various Manulife markets in the region. Aligned to the organization's strategic and competitive philosophy of digitizing its solutions in order to elevate the customer experience, MITDC plays a role in fulfilling the company's mission to help people make their decisions easier and lives better.

About Manulife

Manulife Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. We operate primarily as John Hancock in the United States and Manulife elsewhere. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions. At the end of 2018, we had more than 34,000 employees, over 82,000 agents, and thousands of distribution partners, serving almost 28 million customers. As of December 31, 2018, we had over \$1.1 trillion (US\$794 billion) in assets under management and administration, and in the previous 12 months we made \$29.0 billion in payments to our customers. Our principal operations in Asia, Canada and the United States are where we have served customers for more than 100 years. With our global headquarters in Toronto, Canada, we trade as 'MFC' on the Toronto, New York, and the Philippine stock exchanges and under '945' in Hong Kong.

Media Contacts:

Melissa Henson
Manulife Philippines
(+632) 884-5484
melissa_henson@manulife.com

Dessa Virtusio
Virtusio PR International, Inc.
(+632) 631-9479
dessa@virtusio.com